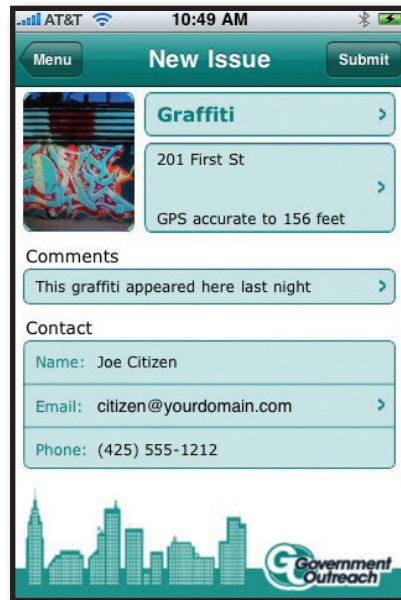


Submit Issues and Concerns Online and On Your Smart Phone

See a pothole? Need a bulk trash pick-up? Use Wylie's new GoRequest smart phone app or go to www.wylietexas.gov/helpcenter and submit and track issues and requests quickly and easily.

The free GoRequest Android, iPhone or iPad App can be downloaded by searching "GORequest" in the Apple App store or Android Market. Once installed, simply open the app, select your issue, and take a picture - the app automatically marks the location using GPS and forwards the issue to the staff person who can best respond to your request. Other smart phone users can access the Help Center through their browser at www.wylietexas.gov/helpcenter.

From your computer, go to the Help Center located on the upper left hand side of the homepage of www.wylietexas.gov. You can search the FAQ's for information and submit and track your requests.



Download the new iPhone, iPad or Android GoRequest App

Upon submitting a request, a message will be sent with the expected turnaround time of the service request, along with a tracking number to easily check the status of the request online or by calling in. The appropriate City staff member will review the request and follow up on the issue notifying you of the action taken.

"The new tracking system allows the City to resolve customer requests in a more efficient manner 24 hours a day," said City Manager Mindy Manson. "Our goal is to respond to all citizen requests in a timely, courteous fashion, resolving our customer's issues."

The new software powered by Gov Outreach is also the foundation for Code Enforcement's mobile initiative. Code Enforcement officers will be able to handle issues from conception to completion while in the field using iPads; revolutionizing and streamlining the way they conduct business.

City to Fog for Mosquitoes According to Trash Schedule

Fogging will take place from 10 pm-5 am on your trash day over the next few weeks. Stay indoors, close windows, bring in pets and cover fish ponds. Go to www.WylieTexas.gov for more information or call 972-516-6000.

Handmade Craft & Fine Art Vendors Wanted

The fourth annual Wylie Arts Festival is scheduled for Saturday, December 1, 10 am – 6 pm, at the First Baptist Church Events Center in Historic Downtown Wylie. We are currently seeking applications for fine artists and handmade crafters to fill more than 90 vendor spaces.

The event focuses on fine art of all disciplines including but not limited to painting, sculpture, photography; and handmade crafts in wood, leather, metal, ceramics and other materials.

For more information email carole.ehrlich@wylietexas.gov or call 972-516-6023. For details on sponsoring the Wylie Arts Festival email craig.kelly@wylietexas.gov. Download the Vendor and Sponsor applications at www.WylieTexas.gov/artsfestival.



Fall/Winter Recreation Guide



View Online and Register for Classes at www.WylieTexas.gov/Recreation or Pick Up a Copy at City Buildings

Proposed Budget Online; Public Hearing Aug. 28

The Fiscal Year 2012-2013 Proposed Budget, including a 1 cent decrease in the tax rate, is available to view online in its entirety at www.WylieTexas.gov/Departments/Finance/Budget. A public hearing on the proposed budget is scheduled for August 28. A final vote to approve the budget and set the tax rate is scheduled for September 11. City Council meetings are held in the City Council Chambers, 300 Country Club Road, 6 pm.

Wylie Municipal Complex Nationally Recognized

The City of Wylie Municipal Complex was recently named the 2012 National Brick in Architecture Award Winner (Best in Class Municipal/Government Category) by the Brick Industry Association (BIA). The award recognizes outstanding design incorporating genuine clay brick for both aesthetics and sustainability. Go to www.gobrick.com for a gallery of Best in Class National Brick Award Winners, including the Wylie Municipal Complex.



Wylie Recreation Center Honored

The Wylie Recreation Center received the Innovation Award for Facility Design and Construction (Class IV, population 20,001-50,000) by the DFW Metropolitan Area Park and Recreation Directors Association.

The 47,000 sq. ft. Recreation Center is a place where the entire family can benefit from health, fitness and fun. Amenities include a 40' X 28' climbing wall, walking track, cardio mezzanine with more than 35 pieces of equipment, fitness area featuring machines and free weights, aerobics room, gym, lockers, classrooms and more. Go to www.WylieTexas.gov/recreationcenter for details on memberships and programming, or contact the Recreation Center at 972-516-6360.



2012 Budget Document Earns Award

The Government Finance Officers Association of the United States and Canada recognized the City of Wylie with the GFOA's Distinguished Budget Presentation Award. According to the GFOA, the honor reflects the commitment of the City of Wylie and staff to meeting the highest principles of government budgeting. The award is based on established guidelines assessing how well the budget serves as a policy document, a financial plan, an operations guide and a communications device. Congratulations to Budget Officer Ben Petty and the entire Finance Department for their dedication and hard work promoting open and transparent government.

Fun & Learning

Rita & Truett Smith Public Library

300 Country Club Road, Building 300

972-516-6250

www.WylieTexas.gov/library

Hours:	Mon., Tue. & Thur.	Noon - 8 pm
	Wednesday	9 am - 6 pm
	Friday	11 am - 5 pm
	Saturday	9 am - 4 pm
	Sunday	Closed

All Events Are Free and Open to the Public

Storytime Days, Times and Ages

Books & Babies (ages 0-1); Fridays, 11 am; 20 minutes long

Toddler Time (ages 1-2); Wednesdays, 9 am & 9:45 am, Fridays 11:30 am

Big Kids (ages 3-5); Wednesdays 10:30 am & 11:15 am; Thursdays, 1:30 pm; 30 minutes long

Family Storytime (all ages); Tuesdays, 6:30 pm; 30 minutes long

Week of September 3 - Everybody Dance Now

Week of September 10 - Grandparents are Great

Week of September 17 - X Marks the Spot

Week of September 24 - Arboles in Autumn

Chocolate Tasting, September 6, 6:30 pm

Take a gourmet chocolate trip around the world with Sublime Chocolate of Allen. Registration is required; Space is limited.

Booked on Fridays, September 14, Noon - 1:30 pm

Bring your lunch the second Friday of each month for fun reads and light conversation. This month: Bring your suggestions and ideas.

Friends of the Library Meeting, September 20, 6:00 pm

Fourth Monday Book Club, 6:30 pm, Adults 18 and up

August 27 *The Kitchen House* by Kathleen Grissom.

September 24 Play reading of *The Importance of Being Ernest* by Oscar Wilde. Call 972-516-6265 to obtain a copy of the play.

Wagging Tales, Tuesdays, 3:30 pm - 4:15 pm

Practice reading aloud to Abby the Collie. Tickets are required and will be distributed on a first come basis the evening of the program.

BeTween Book & Movie Club, 6 pm

4th and 5th graders are invited to talk about books and movies. The first 25 kids to sign up receive a free copy of the book.

September 27 - *Charlie and Chocolate Factory* by Roald Dahl.

My Very Own Book Club, 3:30 pm - 4:30 pm

1st, 2nd and 3rd graders are invited to talk about books and make a craft. The first 20 kids to sign up receive a free copy of the book.

September 19 - *Miss Nelson is Missing* by Harry Allard.

Pumpkin Carving, September 27, 6:30 pm

Learn to carve and decorate your own pumpkin with Central Market of Plano. Registration is required; Space is limited. Contact the Adult Services Desk for more information.